Administrator/Supervisor:

I want users to sign up so that they can use this website to exchange goods/services.

I want users to be able to update their status so that other users can stay informed while using this website.

User:

I want to edit my account so that my status stays updated

I want to receive notifications if something happens (ex. An item that I have requested becomes available/a deal has been made/etc.) so that I can stay updated.

I want to be able to confirm if an item has been successfully reached to me from a donor so that the donor is notified.

I want to be able to thank the donor so that I can express my gratitude to the donor.

Donor:

I want to know all active requests by the different users so that I can decide who needs my donation and who to donate it to.

I want a search field so that I know which requests I can provide

I want their details (ex. name, address, etc.) so that I know where and who to send it to.

I want a choice to pay for the delivery so that the item can be sent.

I want a notification to notify me so that I know whether or not my donation has reached the destined user.

Diagram

Description automatically generated